P2W - helping the NHS magnify its "passion for people" by reinforcing its Duty of Care

NHS

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The Challenge

One of the many responsibilities of the Facilities Manager of a large NHS Trust is the control of access for building and maintenance contractors working on and across the Trust's many sites over a large geographical area. The current dependence on paper permits, access systems and differing processes across sites is a time consuming and frustrating process.

With 12 people authorised to issue permits and a paper based access control, it is impossible to know who is doing what, where, what for and what with at any one moment in time. This leaves the trust vulnerable to potential health, safety and financial risks.

There are additional health problems associated with hospital sites and the control of contractors in areas where they are close to patients. For example: all on-site work has to be passed to the Infection Control group for assessment of the risk of dust, or other airborne particles.

The Need

The Facilities Manager wanted a system that would not only improve the management of on-site contractors and jobs over all the sites but would end the manual processes involved.

The need to have visibility over what was happening where and at any one time was paramount as it would help ensure thehealth and safety of everybody on site from patients through to the contractors themselves.

The solution would have to adhere to health and safety legislation.

Ease of use by employees was also a consideration and it was necessary to have a system that could adapt to the changing legislation and regulations designed to promote best practice on-site.

The Solution

The P2W system, which automates the entire Permit to Work process, also includes features that ensure the proactive management of on-site contractors and jobs.

P2W not only supports Health and Safety compliance within the NHS Trust but also provides much needed visibility, offering support for key decision makers. This ensures better protection for contractors and leaves the NHS Trust less exposed to financial and health and safety risks.

The solution is 100% web based and hosted by GEMsoft7. This removes all administrative burdens from the trust – no deployment nightmares of updating hundreds of PCs!

Information is available to all users wherever they are and the Facilities Manager can now determine the status of any contractor, permit or job by accessing any available browser.

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The Benefits

Security
knowing who is on-site at the Trust at anyone time;

Legislative
more controlled adherence to Health and Safety legislation – less room for mistakes;

Automation
of time consuming manual based activities;

Visibility
of the work place – the system provides a snapshot of what is going on at anyone time e.g. permits raised, open, closed and queried;

Audit Trail
production of reports providing a record of who, what, how and when;

Information Gathering
the system keeps a record of the standard of work from individual contractors and theircompanies, their qualifications and other information such as whether their insurance is up to date;

Communication
is greatly improved – unnecessary trips to remote sites, telephone tags have all become a thing of the past;

System Flexibility
e.g. the simple implementation of a permit type for Infection Control Group work;

Cost Savings
no need for pre-printed stationary for permits. Other cost savings are expected to be realised over the first year of the product installation, such as having to conduct less trips to remote sites.

GEMsoft7 has extensive experience in delivering business and technology solutions to organisations in a range of markets and are currently having much success in the Health and Safety Industry. GEMsoft7 has developed P2W, working closely with H&S specialists, to ensure the system addresses the needs of the Industry and the requirements stipulated by the HSE for Permit to Work applications.

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or to arrange a meeting :

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